Confirmed:

 Director of "Rixos-Prykarpattya", LLC

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ L.Voronina

 September 20, 2021

TEMPORARY ACCOMODATION RULES

in the "Diagnostic Treatment and Rehabilitation Resort Complex

"Rixos-Prykarpattya".

1. Preamble

These Temporary Rules have been developed for the implementation of the Cabinet of Ministers of Ukraine Resolution No.1236 dated by December 09, 2020 (revised and expanded) and put in force with an aim of epidemiological protection of guests during their stay in the "Diagnostic Treatment and Rehabilitation Resort Complex" Rixos-Prykarpattya "(hereinafter referred to as the Complex).

1. General organizational aspects
	1. These Temporary Rules are published on the official website and are available at the reception of the Complex.
	2. Accommodation of non-vaccinated guests who arrives from abroad is possible after submitting of the PCR test results which should be made in a certified laboratory of Ukraine, no more than 72 hours before checking in.

Accommodation of guests is possible after submitting a full course of vaccination document, international, domestic certificate or foreign certificate confirming vaccination against COVID-19 with one dose of single-dose vaccine or two doses of two-dose vaccine (green certificates), which are included by the World Health Organization in the list of permitted for use in emergencies, a negative result of the test which should be made by polymerase chain reaction method or recovery of a person from the specified disease confirmed by the Unified state web portal of electronic services, in particular by using the mobile app of the Portal Diia (”Diia”).

2.3 In order to minimize the risks of COVID-19 infection, acute respiratory disease, guests are not recommended to leave the territory of the Complex unless emergency.

2.4 Staying in the Complex (outside the room) is allowed while wearing a respirator or protective mask. The nose and mouth have to be covered.

2.5 Guests staying in the Complex are obliged to have regular temperature monitoring done with a non-contact thermometer in the morning, before breakfast, in the lobby before entering restaurants.

* 1. In case of not having temperature monitoring done for any objective reason, guests are obliged to have it done before 4 pm in the treatment room of the Medical Center №1

In case of avoiding temperature monitoring, the administration of the Complex has the right to refuse providing hotel services for the guest and those accompanying him.

2.7 In case of the symptoms of a respiratory illness (fever, cough, difficulty with breathing, running nose, smelling and taste disorders, general weakness, as well as reddening of the sclera, muscle pain and diarrhea) appearance ,the guest is obliged to inform the doctor on duty and / or the attending physician (by telephone and / or through the reception) and self-isolate in the room until he gets a therapist consultation (contact numbers of the doctor on duty, receptions are available in the guest rooms). The guest is obliged to leave the Complex, pay for the services provided by the Complex and leave on the same day with the following observation and the PCR test done at the place of residence.

Under the above mentioned circumstances, the Complex does not provide transfer services to the guest and accompanying persons.

2.8 All the guests of the Complex are obliged to comply with sanitary and hygienic rules:

- regularly wash their hands with soap and / or an alcohol-based sanitizer for 20-30 seconds;

-avoid touching the face with hands;

-while coughing and / or sneezing, close their mouth and nose with a napkin or bend the elbow, throw the used napkin into a special container and wash their hands;

-after entering / leaving the room and / or public toilet, wash their hands with a soap and / or process with a sanitizer;

-keep social distance. Avoid crowds of guests at receptions, bars, restaurants, medical centers, pump rooms, swimming pools, elevators, etc.

**3.Check in Procedure**

3.1 A stationary temperature control point is organized at the main entrance of the complex:

- body temperature monitoring with a non-contact thermometer;

- control of respiratory disease symptoms probability;

- personal protective equipment availability

3.2 In case of the guest`s body temperature is above 37.2C and / or respiratory system disease or symptoms, the Complex has the right to refuse the guest in providing services.

3.3 The Guest is checking in to the Complex in a pre-booked room

3.4 The Guest is obliged to have an initial therapist consultation at the arrival day. Registration for the initial therapist consultation is organized at the guest`s check in. If the guest's check-in happens after 20:00, then the initial consultation is provided by the doctor on duty at the medical center.

3.5 In order to reduce the time for registration procedures and social contacts time, guests are advised to have the copies of the registration cards printed and signed as well as the Temporary Accommodation Rules, upon arrival. Both can be printed out from the website of the Complex at the following link: https: // rixos.ua / rules-covid-19 /

3.6 In order to reduce the number and time of social contacts and the risks of infection, the administration of the Complex recommends making reservations, as well as paying for accommodation and medical programs in non-cash way form via the Complex's website. It is also recommended to pay by a bank card for services during a guest's stay on the territory of the Complex.

3.7 By signing the guest's registration card and the Temporary Accommodation Rules, the guest confirms that him and the persons accompanying him are familiar with these Temporary Accommodation Rules, and confirms his and the persons accompanying him obligation to comply with them. The violation of the Temporary Rules of Residence in the Complex, gives the right to stop providing services by the administration.

Guest:

First and last name Date/signature