Confirmed:

Director LLC "Rixos-Prykarpattya"

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ L.Voronina

" " \_\_\_ 2020 р.

TEMPORARY ACCOMODATION RULES

in the "Diagnostic Treatment and Rehabilitation Resort Complex

"Rixos-Prykarpattya".

1. Preamble

These Temporary Rules have been developed for the implementation of the Cabinet of Ministers of Ukraine Resolution No. 392 dated by May 20, 2020, Chief State Sanitary Doctor Resolutions of Ukraine No. 22 dated by May 21, 2020, No. 32 dated by June 02, 2020, No. 36 dated by June 06, 2020, No. 40 dated by July 03 .2020. The purpose is epidemiological protection of guests during their stay in the "Diagnostic Treatment and Rehabilitation Resort Complex" Rixos-Prykarpattya "(hereinafter referred to as the Complex).

1. General organizational aspects
	1. These Temporary Rules are published on the official website and are available at the reception of the Complex.
	2. Hotel stay for the guests, arriving to the territory of Ukraine from the countries of so called «red zone»is not permitted. The list of those countries is periodically updated on the Ministry of Health of Ukraine website <https://moz.gov.ua>

Checking in the guests arriving from abroad is possible after submitting of the PCR test results made in a certified laboratory of Ukraine no more than 48 hours before arrival.

2.3 Temporarily, during the quarantine period, the kids` club and Rixos camp are not functioning in the Complex.

2.4 In order to minimize the risks of COVID-19 infection, acute respiratory disease, guests are not recommended to leave the territory of the Complex unless emergency.

2.5 Staying in the Complex (outside the room) is allowed while wearing a respirator or protective mask. The nose and mouth have to be covered.

2.6 Guests staying in the Complex are obliged to have regular temperature monitoring done with a non-contact thermometer in the morning, before breakfast, in the lobby before entering restaurants.

* 1. In case of not having temperature monitoring done for any objective reason, guests are obliged to have it done before 4 pm in the treatment room of the Medical Center №1

In case of avoiding temperature monitoring, the administration of the Complex has the right to refuse providing hotel services for the guest and those accompanying him.

2.8.In case of the symptoms of a respiratory illness (fever, cough, difficulty with breathing, running nose, smelling and taste disorders, general weakness, as well as reddening of the sclera, muscle pain and diarrhea) appearance ,the guest is obliged to inform the doctor on duty and / or the attending physician (by telephone and / or through the reception) and self-isolate in the room until he gets a therapist consultation (contact numbers of the doctor on duty, receptions are available in the guest rooms). The guest is obliged to leave the Complex, pay for the services provided by the Complex and leave on the same day with the following observation and the PCR test done at the place of residence.

Under the above mentioned circumstances, the Complex does not provide transfer services to the guest and accompanying persons.

2.9 All the guests of the Complex are obliged to comply with sanitary and hygienic rules:

- regularly wash their hands with soap and / or an alcohol-based sanitizer for 20-30 seconds;

-avoid touching the face with hands;

-while coughing and / or sneezing, close their mouth and nose with a napkin or bend the elbow, throw the used napkin into a special container and wash their hands;

-after entering / leaving the room and / or public toilet, wash their hands with a soap and / or process with a sanitizer;

-keep social distance. Avoid crowds of guests at receptions, bars, restaurants, medical centers, pump rooms, swimming pools, elevators, etc.

**3.Check in Procedure**

3.1. A stationary medical control point is organized at the main entrance of the complex. A medical worker does primary guest`s health status monitoring, in particular:

- body temperature monitoring with a non-contact thermometer;

- control of respiratory disease symptoms probability;

- personal protective equipment availability

3.2. In case of the guest`s body temperature is above 37.2C and / or respiratory system disease or symptoms, the Complex has the right to refuse the guest in providing services.

3.3 The Guest is checking in to the Complex in a pre-booked room

3.4. The Guest is obliged to have an initial therapist consultation at the arrival day. Registration for the initial therapist consultation is organized at the guest`s check in. If the guest's check-in happens after 20:00, then the initial consultation is provided by the doctor on duty at the medical center.

3.5. In order to reduce the time for registration procedures and social contacts time, guests are advised to have the copies of the registration cards printed and signed as well as the Temporary Accommodation Rules, upon arrival. Both can be printed out from the website of the Complex at the following link: https: // rixos.ua / rules-covid-19 /

3.6. In order to reduce the number and time of social contacts and the risks of infection, the administration of the Complex recommends making reservations, as well as paying for accommodation and medical programs in non-cash way form via the Complex's website. It is also recommended to pay by a bank card for services during a guest's stay on the territory of the Complex.

3.7. By signing the guest's registration card and the Temporary Accommodation Rules, the guest confirms that him and the persons accompanying him are familiar with these Temporary Accommodation Rules, and confirms his and the persons accompanying him obligation to comply with them. The violation of the Temporary Rules of Residence in the Complex, gives the right to stop providing services by the administration.

Guest:

First and last name Date/signature